



# Do the Work You Love, Let **Flow by TeleVet** Handle the Rest

## Did You Know?

25% of veterinary technicians turn over each year\*

40% of veterinarians are considering leaving their career\*

\* Source: The American Veterinary Medical Association

**Flow by TeleVet** is the client communication platform that improves veterinary team wellness and peace of mind.

Experience the PAW-someness



## Used by Thousands of Veterinarians



4.5/5 Satisfaction score



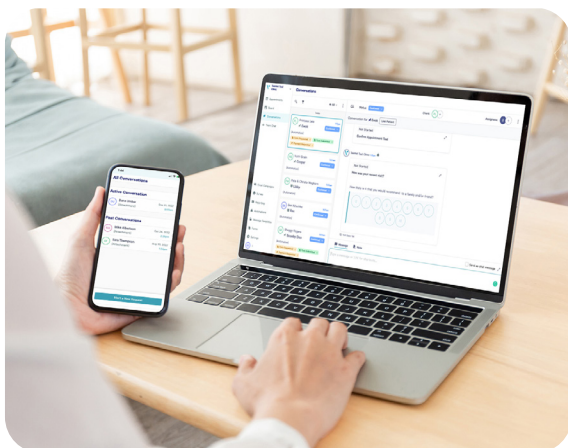
70% Reduction in phone call volume



Over 1M automated tasks and 7M texts per year



Over 350,000 digital forms submitted



## The Highlight Reel

- Instant appointment confirmations via text
- Two-way data transfer into the practice management system
- Service reminders with a “Book Now” button for pet parent
- Digital forms for intake, digital signature, or custom use cases
- Two-way text line for easy customer communication
- Secure payment requests can be sent and completed via text

Learn More at [televet.com/sign-up](https://televet.com/sign-up)

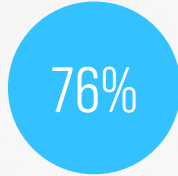


## What Today's Clinics are Facing:

\* Source: The American Veterinary Medical Association



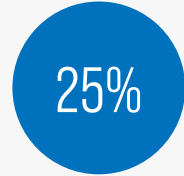
Average annual veterinary technician turnover rate



of veterinary staff surveyed said they are emotionally exhausted at work



Increase in number of appointments from 2019 to 2020



Decrease in productivity (patients per hour seen) from 2019 to 2020

## How Flow by TeleVet automates the customer experience (and takes stress off your team)

Before Appointment	During Appointment	After Appointment
Scheduling	Workflow Management	Fully Integrated Payments
Reminders & Confirmations	Automated Check-in	Client Satisfaction Surveys
Digital Forms	Text, Phone, and Video Client	Follow-up Care & Telemedicine
Deposits	Communication	Self-service Client Portal
Pre-appointment Instructions	Team Chat	Post-appointment Instructions

### So Many Options.

"TeleVet has given me and my hospital so many options. And then before you know it, we've got our entire hospital on board with it. And once we got that ball rolling all of a sudden our clinic is using all of Flow in ways I had never imagined."

Summer Burke-Irmiter, Owner and Administrator  
Adobe Animal Hospital - Los Altos and Los Gatos

### User-friendly.

"We have been very happy with TeleVet and our clients have really embraced the technology. The platform is user-friendly and helps you keep a good detailed record of the visit."

Duffy Jones, DVM, Practice Owner  
Peachtree Hills Animal Hospital



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